

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000
Examiner : Rachel L. Porter
Group : 3626
Entitled : System and Method for Measuring
and Managing Performance in an
Information Technology
Organization
Docket No. : END920000041US1

Commissioner For Patents
P. O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF FACSIMILE TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that the following attached
correspondence comprising 49 pages:

CERTIFICATE OF FACSIMILE TRANSMISSION	1 page
AMENDMENT/RESPONSE TRANSMITTAL (2 COPIES)	2 pages
AMENDMENT	46 pages

is being facsimile transmitted by me to the United
States Patent and Trademark at (703) 872-9306 on 8 Apr
2005.

SHELLEY M BECKSTRAND



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

In Re Application of

Applicant : S. M. Jordan, et al.
 Serial No. : 09/632,341
 Filed : 3 Aug 2000
 Examiner : Rachel L. Porter
 Group : 3626
 Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
 Docket No. : END920000041US1

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

- ☒ No additional fee is required.
☐ The fee has been calculated as shown below:

(Col. 1)	(Col.2)	(Col.3)	Other Than Small Entity	
CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
TOTAL * _____	MINUS** _____	= _____	X \$18.00 =	\$ _____
INDEPENDENT * _____	MINUS*** _____	= _____	X \$84.00 =	\$ _____
_____ FIRST PRESENTATION OF MULTIPLE DEPENDENT				
TOTAL				\$ _____

- ☐ Please charge IBM Corp. Deposit Account No. 09-0457 in the amount of \$ _____. A duplicate copy of this sheet is enclosed.
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to IBM Corp. Deposit Account No. 09-0457. A duplicate copy of this sheet is enclosed.
☒ Any additional filing fees required under 37 C.F.R. 1.16.
☒ Any patent application processing fees under 37 C.F.R. 1.17.

☒ **CERTIFICATE OF FAX TRANSMISSION UNDER 37 CFR 1.8**

I hereby certify that the enclosed or attached correspondence is being transmitted by fax transmission to the Commissioner for Patents at 703-872-9306 on 8 Apr 2005

Name of person transmitting the paper: Shelley M Beckstrand

Signature *Shelley M Beckstrand* date ~~12-27-2004~~ 4/8/05

Respectfully submitted,

S. M. Jordan, et al.

By: *Shelley M Beckstrand*
 Attorney: Shelley M Beckstrand
 Registration No.: 24,886
 Telephone: (276) 238-1972
 Address: 61 Glenmont Road
 Woodlawn, VA 24381

Date: 8 Apr 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

In Re Application of

Applicant : S. M. Jordan, et al.
 Serial No. : 09/632,341
 Filed : 3 Aug 2000
 Examiner : Rachel L. Porter
 Group : 3626
 Entitled : System and Method for Measuring and Managing Performance in an Information Technology Organization
 Docket No. : END920000041US1

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

- ☒ No additional fee is required.
☐ The fee has been calculated as shown below:

(Col.1)	(Col.2)	(Col.3)	Other Than Small Entity	
CLAIMS REMAINING AFTER AMENDMENT	HIGHEST NO. PREVIOUSLY PAID FOR	PRESENT EXTRA	RATE	ADDITIONAL FEE
TOTAL * _____	MINUS** _____	= _____	X \$18.00 =	\$ _____
INDEPENDENT * _____	MINUS*** _____	= _____	X \$84.00 =	\$ _____
_____ FIRST PRESENTATION OF MULTIPLE DEPENDENT				
TOTAL				\$ _____

- ☐ Please charge IBM Corp. Deposit Account No. 09-0457 in the amount of \$ _____. A duplicate copy of this sheet is enclosed.
☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to IBM Corp. Deposit Account No. 09-0457. A duplicate copy of this sheet is enclosed.
☒ Any additional filing fees required under 37 C.F.R. 1.16.
☒ Any patent application processing fees under 37 C.F.R. 1.17.

☒ CERTIFICATE OF FAX TRANSMISSION UNDER
 37 CFR 1.8

I hereby certify that the enclosed or attached correspondence is being transmitted by fax transmission to the Commissioner for Patents at 703-872-9306 on 8 Apr 2005

Name of person transmitting the paper: Shelley M Beckstrand

Signature: Shelley M Beckstrand Date: 4/8/05

Respectfully submitted,

S. M. Jordan, et al.

By: Shelley M Beckstrand
 Attorney: Shelley M Beckstrand
 Registration No.: 24,886
 Telephone: (276) 238-1972

Address: 61 Glenmont Road
 Woodlawn, VA 24381

Date: 8 Apr 2005

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000
Examiner : Rachel L. Porter
Group : 3626
Entitled : System and Method for Measuring and
Managing Performance in an Information
Technology Organization
Docket No. : END920000041US1

AMENDMENT

Honorable Commissioner
for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Office action of 13 Jan 2005, please
amend the above-identified application as follows:

END920000041US1

1 of 46

S/N 09/632,341